

NOTICE OF DATA BREACH

Bristol Bay Government Services Group, LLC (“BBGSG”), formerly known as Bristol Bay Shared Services, LLC (“BBSS”), is notifying individuals of a security incident involving personal information. We encourage individuals to read this notice and carefully as it contains information regarding the incident, BBGSG's response, and steps individuals can take to safeguard their personal information.

What Happened?

On or around October 19, 2024, BBGSG became aware of a security incident impacting a portion of its environment. Upon detection, BBGSG immediately took steps to secure its systems and engaged external cybersecurity specialists to assist with the investigation. BBGSG then conducted a review of the data involved to determine whose information may be involved and to what extent.

What Information was Involved?

BBGSG collects personal information from its workers, such as employees and contractors, as well as vendors.

After investigating the incident, BBGSG determined that the specific information involved may differ for each individual. The details depend on the person's relationship or connection with BBGSG. This information may include contact details like name and address, and possibly one or more of the following: Social Security number (SSN), government-issued identifier (such as a driver's license, state ID, or passport number), financial account information, medical information, and health-related information.

BBGSG is currently sending letters to individuals whose contact information is known to BBGSG. These letters are legitimate and pertain to the incident described in this notice.

To find out if your information was involved, please contact our dedicated, toll-free number set up for this incident at 855-260-0803, Monday through Friday from 9:00am to 9:00pm Eastern Time.

What Are We Doing?

The confidentiality, privacy, and security of information maintained by BBGSG remains our top priority. Upon discovery, we moved quickly and diligently to investigate the incident and identify whose information may be involved.

We are currently notifying individuals who may have been affected. We are also providing them with information and resources to help protect their personal information. For more details, please refer to the next section.

What Can Individuals Do?

We encourage individuals to review the steps outlined below to protect their information. Cybersecurity is an ongoing concern for everyone, as companies worldwide face cybersecurity threats. Individuals can better protect themselves by following the steps below.

1. **Review Your Accounts for Suspicious Activity.** We encourage you to remain vigilant by regularly reviewing your accounts and monitoring credit reports for suspicious activity.

2. **Order A Credit Report.** If you are a U.S. resident, you are entitled under U.S. law to one free credit report annually from each of the three nationwide consumer reporting agencies. To order your free credit report, visit www.annualcreditreport.com or call toll-free at 1-877-322-8228. If you discover information on your credit report arising from a fraudulent transaction, you should request that the credit reporting agency delete that information from your credit report file. Contact information for the nationwide credit reporting agencies is provided in the next section.
3. **Contact the Federal Trade Commission, Law Enforcement, and Credit Bureaus.** You may contact the Federal Trade Commission (“FTC”), your state’s Attorney General’s office, or law enforcement, to report incidents of identity theft or to learn about steps you can take to protect yourself from identity theft. To learn more, you can go to the FTC’s websites at www.identitytheft.gov and www.ftc.gov/idtheft; call the FTC at (877) IDTHEFT (438-4338); or write to: FTC Consumer Response Center, 600 Pennsylvania Avenue, NW, Washington, DC 20580.

You may contact the nationwide reporting agencies at:

Equifax	Experian	TransUnion
P.O. Box 740241 Atlanta, GA 30374 www.equifax.com 1-800-525-6285	P.O. Box 9701 Allen, TX 75013 www.experian.com 1-888-397-3742	P.O. Box 2000 Chester, PA 19022 www.transunion.com 1-800-916-8800

4. **Additional Rights Under the FCRA.** You have rights pursuant to the Fair Credit Reporting Act, such as the right to be told if information in your credit file has been used against you, the right to know what is in your credit file, the right to ask for your credit score, and the right to dispute incomplete or inaccurate information. Further, pursuant to the Fair Credit Reporting Act, the consumer reporting agencies must correct or delete inaccurate, incomplete, or unverifiable information; consumer reporting agencies may not report outdated negative information; access to your file is limited; you must give your consent for credit reports to be provided to employers; you may limit “prescreened” offers of credit and insurance you get based on information in your credit report; and you may seek damages from violators. You may have additional rights under the Fair Credit Reporting Act not summarized here.

Identity theft victims and active-duty military personnel have specific additional rights pursuant to the Fair Credit Reporting Act. We encourage you to review your rights pursuant to the Fair Credit Reporting Act by: (i) visiting https://files.consumerfinance.gov/f/documents/bcfc_consumer-rights-summary_2018-09.pdf; or (ii) by writing to Consumer Financial Protection Bureau, 1700 G Street, N.W., Washington, DC 20552.

5. **Request Fraud Alerts and Security Freezes.** You may obtain additional information from the FTC and the credit reporting agencies about fraud alerts and security freezes. You can add a fraud alert to your credit report file to help protect your credit information. A fraud alert can make it more difficult for someone to get credit in your name because it tells creditors to follow certain procedures to protect you, but it also may delay your ability to obtain credit. You may place a fraud alert in your file by calling just one of the three nationwide credit reporting agencies listed above. As soon as that agency processes your fraud alert, it will notify the other two agencies, which then must also place fraud alerts in your file.

To place a fraud alert, call any one of the three major credit bureaus at the numbers listed below. As soon as one credit bureau confirms your fraud alert, they will notify the others.

Equifax Fraud Alert	Experian Fraud Alert	TransUnion Fraud Alert
P.O. Box 105069 Atlanta, GA 30348 https://www.equifax.com/personal/credit-report-services/credit-fraud-alerts/ (800) – 525-6285	P.O. Box 9554 Allen, TX 75013 https://www.experian.com/fraud/center.html (888) 397-3742	P.O. Box 2000 Chester, PA 19016 https://www.transunion.com/fraud-alerts (888)-909-8872

In addition, you can contact the nationwide credit reporting agencies at the following numbers to place a security freeze at no cost to you:

Equifax Security Freeze	Experian Security Freeze	TransUnion Security Freeze
P.O. Box 105788 Atlanta, GA 30348 https://www.equifax.com/personal/credit-report-services/credit-freeze/ 1-888-298-0045	P.O. Box 9554 Allen, TX 75013 http://experian.com/freeze 1-888-397-3742	P.O. Box 160 Woodlyn, PA 19094 http://www.transunion.com/creditfreeze 1-888-916-8800

Placing a security freeze prohibits the agency from releasing any information about your credit report without your written authorization. Security freezes must be placed separately at each of the three nationwide credit reporting agencies. When requesting a security freeze, you may need to provide the following information:

- Your full name, with middle initial as well as Jr., Sr., II, etc.
- Social Security number
- Date of birth

- Current address and all addresses for the past two years
- Proof of current address, such as a current utility bill or telephone bill
- Legible copy of a government-issued identification card, such as a state driver's license, state identification card, or military identification.

After receiving your request, each agency will send you a confirmation letter containing a unique PIN or password that you will need to lift or remove the freeze. You should keep the PIN or password in a safe place.

If your personal information has been used to file a false tax return, to open an account or to attempt to open an account in your name or to commit fraud or other crimes against you, you may file a police report in the City in which you currently reside.

If you do place a security freeze prior to enrolling in the credit monitoring service as described above, you will need to remove the freeze in order to sign up for the credit monitoring service. After you sign up for the credit monitoring service, you may refreeze your credit file.

Other Important Information.

1. **For California Residents.** Visit the California Office of Privacy Protection (www.oag.ca.gov/privacy) for additional information on protection against identity theft.
2. **For Iowa Residents.** You may contact law enforcement or the Iowa Attorney General's Office to report suspected incidents of identity theft: Office of the Attorney General of Iowa, Consumer Protection Division, Hoover State Office Building, 1305 East Walnut Street, Des Moines, IA 50319, www.iowaattorneygeneral.gov, Telephone: 515-281-5164.
3. **For Maryland Residents.** You can obtain information about avoiding identity theft from the Maryland Attorney General at: Maryland Office of the Attorney General Consumer Protection Division, 200 St. Paul Place, Baltimore, MD 21202, (888) 743-0023 (toll-free in Maryland), www.marylandattorneygeneral.gov. BBGSG can be reached at 256-726-4728 and is located at 1826 N Loop 1604 W Suite 350, San Antonio, TX 78248.
4. **For Massachusetts Residents.** You have the right to obtain a police report and request a security freeze (without any charge) as described above.
5. **For New York Residents.** You may contact and obtain information from these state agencies: New York Department of State Division of Consumer Protection, One Commerce Plaza, 99 Washington Ave., Albany, NY 12231-0001, 518-474- 8583 / 1-800-697-1220, <http://www.dos.ny.gov/consumerprotection>; and New York State Office of the Attorney General, The Capitol, Albany, NY 12224-0341, 1-800-771-7755, <https://ag.ny.gov>.
6. **For North Carolina Residents.** You can obtain information about avoiding identity theft from the North Carolina Attorney General at: North Carolina Attorney General's Office 9001 Mail Service Center, Raleigh, NC 27699-9001, (877) 566-7226 (toll-free in North Carolina), (919) 716-6400, www.ncdoj.gov.

Safeguarding the information maintained by BBGSG remains a top priority and we sincerely regret any inconvenience or concern this event may cause you. If individuals have any questions relating to this incident, they are encouraged to contact our dedicated, toll-free number set up for this incident at 855-260-0803, Monday through Friday from 9:00am to 9:00pm Eastern Time.

